



Bruce Steele Owner (We can help)

Tech Support and Remote Access

Remote access is also a service that we offer if you are having problems with your PC and don't have time to bring it to us. Not all problems can be fixed via remote access. **We can help**

Cost of \$20 per hour (minimum of \$20.00)

Computer Upgrades (clean Install of Operating System)

Do you want to upgrade to Windows 10, **We can help** (The upgrade is no longer free)

Windows 10 Home \$120 + \$25 Labor = \$145

Windows 10 Pro \$200 + \$25 Labor = \$225

*****You supply Windows 10 Disk Cost = \$25**

Computer Repair

Do you want Affordable Computer Repair **We can help**

\$20 per hour plus parts

Restoring computer to Factory Settings

Restoring a computer to its **Factory Settings**, refers to performing a restore of your computer to its original configuration as it first was when it was purchased.

Restoring a computer to its factory settings will delete all personal files: music, movies, pictures and any installed software applications or drivers that were not included in original configuration

We will copy all personal files back to your PC after performing a clean Install of operating system

Cost \$25

Computer Cleanup

- Install Windows Updates and Service Packs
- Install a Free Anti-Virus (If Anti-Virus Software is Missing or Expired)
- Install CCleaner to keep your computer running good
- Remove Unused Boot-up Programs and Services (Programs that startup with Windows and run in the system tray or background)
- Remove Unneeded Browser Helper Objects (Toolbars, Add-ons, Extensions, Search Providers)

Cost \$25

Data Recovery Services

- We'll assess your hard drive and determine if media can be recovered.
- Attempt recovery of lost pictures and documents.
- 100% Guarantee: no data, no charge. If we can't recover your information, there is no charge to you.

Cost \$30

Make all checks payable to Bruce Steele Owner

Or pay online at <http://www.wilkespcshop.net/pay>

If you have any questions contact info@wilkesPCshop.net

Thank you for your business!